EUROPEAN OPEN TICKETS

Valid from Dec 10, 2018 until further notice, subject to change

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Conditions

Benefits and Features
- European Open Tickets are open-date tickets (i.e. do not restrict the traveler to a specific date or time of travel.)
- Valid for a single rail journey from one destination in Europe to another.
- Only valid on a specific route as per the vias mentioned on the ticket.
- Tickets are valid for 4 days, including the 1st date of validity, in 1st or 2nd class. Special conditions apply for breaks in journey on Regional trains, confirm locally.
- Use of certain high speed or scenic trains requires payment of a special price or supplement.
- Important: European Open Tickets are not valid on Eurostar; Spanish Trains, Swedish Trains, Trenitalia Domestic and International market priced trains.
- Unlimited stopovers along the way within the validity of the ticket.
- German TCV/NRT tickets are valid on the S-Bahn.

Reservations
- European Open Tickets do not guarantee a seat. Reservations are highly recommended.
- Important: Reservations are mandatory on some high speed or scenic trains. Additional reservation fees apply.
- Seat reservations are non-refundable, non-exchangeable
- Sleeper/couchette is available on some routes but require an additional reservation.
- Sleeper/couchette reservations may be refunded if received 24 hours prior to the train departure time. A minimum 15% cancelation penalty will apply.

Child Policy
- Children under 4 years of age accompanied by an adult may travel free of charge. EXCEPTION: children under 6 years of age accompanied by an adult may travel free of charge on the following railways: Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Finland, Germany, Hungary, Luxembourg, Montenegro, Serbia, Slovakia, Slovenia, Sweden, and Switzerland (SBB/CFF). Children under 7 years of age accompanied by an adult travel free in Sweden
- Children 4 - 11 (inclusive) half adult fare for all countries except as noted below:
  - Austria: 6 – 14
  - Czech Republic: 6 – 17
  - Denmark: 6 – 15
  - Finland: 6 – 16
  - Germany: 6 – 14
  - Hungary: 6 – 13
  - Ireland: 4 - 15
  - Montenegro: 6 – 13
  - Norway: 4 – 15
  - Serbia: 6 – 13
  - Slovakia: 6 – 14
  - Sweden: 7 – 19
  - Switzerland: 6 – 15
- FOR ALL INTERNATIONAL ROUTES: Children 4 – 11 (inclusive) half adult fare

Groups
- Discount for 6 or more paying adults travelling together at all times except for Trenitalia Domestic and France which requires 10 or more adults
- See Children’s rules for correct information. 2 children equal 1 adult.
- Requests must be made at least 30 days in advance. Later notifications will be considered if the carriers are still able to ensure carriage
- 10% discount: Italy
- 20% discount: Belgium, Denmark, Finland, Germany, Netherlands, Norway, Poland, Portugal, Republic of Ireland
- 25% Lithuania
- 30% discount: Austria, Czech Republic, Hungary, Luxembourg, Northern Ireland, Serbia, Switzerland, FYRO Macedonia, Greece, Slovenia, Turkey
- 35% discount: Bulgaria, Montenegro, Romania, Slovakia,
- 40% discount: Croatia

Conditions of Use
- **Advance Purchase**
  - Tickets are not issued more than two months before their first day of validity. This limit may be extended to eleven months. In exceptional cases, the advance purchase period may be reduced (for example, change of timetable or for special offers).
  - Minimum and maximum time limits for advance purchase may apply to special offers and/or certain routes
  - European Open Tickets must be used within 4 days from the first day of validity printed on the ticket.
  - Journey might be affected due to strike, act of Mother Nature, etc. on any date within the period of validity.
  - Euronet tickets are actual travel documents and do not need to be exchanged.
- **Special Conditions for Italy:**
  - The regional ticket train should be validated before departure. Travel must be completed within 6 hours after validation for trips up to 200 km and within 24 hours for trips of greater mileage. The passengers may break their journeys as often as they please on the selected route within the period of the ticket validity. Passengers may only resume their journeys at the point their journeys were broken or at a point further along the route they have not yet traversed.

Refunds
- A minimum 15% cancellation penalty applies to unused tickets if received by the issuing office before the first day of validity printed on the ticket.
- Tickets returned after the first day of validity can only be refunded if they have been endorsed as “not used” by a railway official at the station of departure on/or prior to the first day of validity.
- For partially used tickets, a refund of the unused portion is possible provided the ticket has been stamp-dated as partially used by a Railway Official at the station where the journey is interrupted.
- Refund request must be submitted within 2 months from the last day of validity of the tickets. Thereafter, no refund is possible.
- Tickets must bear no evidence of having been tampered with in any way.
- No refund can be made if the ticket cannot be produced.
- No refund can be made in Europe.
- When applicable, Rail Protection Plan™ will be offered prior to payment
- Refunds are subject to an administrative fee. Refer to Fees/Handling Fees Product Fact Sheet

Packaging Instructions
- European Open Tickets paper tickets must be stapled in a Rail Europe ticket cover

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